## Exclusions
This limited warranty covers only resistance to stains caused by common food and beverages including, but not limited to; orange juice, coffee, vinegar, wine, tomato, mustard, soft drinks, and cooking oils, under normal use, and does not cover:

- Any defect in the Covered Product caused by defective stone or installation.
- Variations due to the natural characteristics of stone, including color variations, veining, water lines or spots, and surface marks.
- Stains caused by any substance other than common food and beverages including, but not limited to; silicone, noncooking oils, acids, inks and dyes, paints, putty oils, rust.
- Gloss or dullness or etching caused by spillage of highly acidic substances and surface marks; including water marks, rings, spots, and splash.
- Any damage caused by abuse, misuse, chipping, cracking, mishandling, alteration, building settlement or vandalism.
- Any damage caused by events beyond our control, such as fires, tornados or other Acts of God.
- Any countertop that has been moved from the original location of installation.
- Damage that results from your failure to maintain the Covered Product in accordance with the Care Manual.

## Limitations
PPS MAKES NO WARRANTY, REPRESENTATION OR GUARANTEE WITH RESPECT TO YOUR COVERED PRODUCT, EXCEPT THE WARRANTY AS TO STAIN RESISTANCE, AS EXPRESSLY STATED ABOVE. PPS WILL NOT BE LIABLE TO YOU FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES RELATING TO THE COVERED PRODUCT, INCLUDING ANY COSTS OR DAMAGES ARISING FROM LOSS OF USE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE OR, IN CANADA, FROM PROVINCE TO PROVINCE.

### STONETECH® Countertop Warranty

<table>
<thead>
<tr>
<th>Warranty Feature</th>
<th>Coverage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Length of Warranty</td>
<td>25 years</td>
</tr>
<tr>
<td>Length of Commercial/Industrial Warranty</td>
<td>15 years</td>
</tr>
<tr>
<td>Stone Coverage</td>
<td>Granite, Marble, Quartzite and Basalt</td>
</tr>
<tr>
<td>Can Select Slab</td>
<td>Yes</td>
</tr>
<tr>
<td>Warranty Transferable</td>
<td>Fully transferable — No limit on times of transferability</td>
</tr>
<tr>
<td>Outdoor Warranty</td>
<td>1 year outdoor warranty on select granite options</td>
</tr>
<tr>
<td>Covers Labor and material</td>
<td>Yes</td>
</tr>
</tbody>
</table>

Brought to you by Protect Plus Surfaces
Care Manual Overview

Stone Care “Do’s”
- Use coasters under glasses, especially if they contain alcohol or citrus juices.
- Use trivets or mats under hot dishes or cookware.
- Dust countertops, islands, vanities and floors frequently.
- Blot up spills immediately to minimize permanent damage to the stone.
- Clean surfaces regularly with neutral cleaners designed for stone.

Stone Care “Don’ts”
- Use vinegar, bleach, ammonia, other general purpose cleaners, bathroom cleaners or tub and tile cleaners.
- Use abrasive cleaners such as dry cleansers or tub and tile cleaners.
- Use alkaline cleaners not specifically formulated for stone.
- Use abrasive cleaners such as dry cleansers or soft cleansers.
- Use abrasive cleaners not specifically formulated for stone.

Maintenance Cleaning in Common Stone Locations

Countertops and Vanities
Use STONETECH® Revitalizer® Cleaner & Protector on a regular basis to remove residues from cooking oils and everyday food spills, as well as hairspray or other cosmetics. Be careful with common foods and drinks that contain acids (i.e.- perfume, toothpaste, mouthwash) that may etch or dull the stone surface. Be aware that some common toiletries (i.e.- perfume, toothpaste, mouthwash) contain acids and other ingredients that may damage the stone surface or degrade the sealer.

Bath, Other Wet Areas, Floors and Walls
Periodic use of a neutral stone cleaner will remove any dirt and residue, or help prevent any soap scum or hard water deposits that may have formed. In the bath, or other wet areas, using a squeegee after each use can minimize soap scum and hard water deposit buildup.

What to Do When a Spill Occurs
No matter how careful you are, spills are going to happen. A quick response and the right solutions can keep spills from damaging your stone or degrading the sealer.

Etch Marks
Highly acidic substances such as orange juice, coffee, vinegar, wine, tomato products, mustard and many soft drinks can etch marble, limestone, travertine, and granite. Sealing allows you time to wipe up a spill, but it cannot stop the chemical reaction that may leave a dull mark. Etching is not covered in the warranty.

General cleaners not specifically designed for natural stone are not recommended. These may etch away the polish, discolor the surface, scratch the stone or degrade the sealer. Professional refinishing is the best way to permanently remove etch marks and restore your natural stone’s even finish.

Food Spills
Scrape up the food with a plastic spoon. Blot with dry, white cloth. Spray the area with a neutral stone cleaner and wipe off excess with a clean cloth.

Liquid Spills
Blot away the excess with a clean, dry, white cloth while turning the cloth frequently. Spray the area with a neutral stone cleaner and wipe off excess with a clean cloth.

Mud
Let the mud stain dry completely. Remove dried mud with a soft plastic or nylon brush. Spray affected area with a neutral stone cleaner. Wipe dry with a clean cloth. If the stain remains, contact a professional cleaner.

Oily Stains
If you identify the stain as having an oil base (from foods like salad, cooking oils, butter or some cosmetics) you may be able to remove the stain using a poultice. A poultice will wick up the stain from deep within the stone.

Warranty Coverage

Professionally refinished stone is covered for the duration of the Warranty Period. Stone that is damaged or discolored due to misuse, improper care, or improper use of a Cleaning Care Kit will be subject to the terms and conditions of the Warranty Period. Stone that is outside of its Warranty Period, or that is not covered under the Warranty Coverage, will be covered by our Service Agreement.

What to Do When a Covered Claim Cannot Be Resolved
If we conclude that you have a claim that is covered by this warranty (a “Covered Claim”), we may offer you a replacement stone, repair or replacement of the Stone. If we conclude that you have a claim that is covered by this warranty (a “Covered Claim”), we may offer you a replacement stone, repair or replacement of the Stone. If we conclude that you have a claim that is covered by this warranty (a “Covered Claim”), we may offer you a replacement stone, repair or replacement of the Stone. If we conclude that you have a claim that is covered by this warranty (a “Covered Claim”), we may offer you a replacement stone, repair or replacement of the Stone.